



## **Exloc Instruments (UK) Limited Quality, Health, Safety & Environment Policy Statement**

Exloc Instruments UK Ltd was established in 2012 to bring to the UK the success that Exloc Instruments Inc have been enjoying in North America for many years.

Exloc Instruments UK Ltd was born from a desire to provide one convenient source for instruments and electronic devices that have been specifically designed and approved for use in hazardous classified locations involving flammable gas and dust atmospheres.

Our staff have many years of experience in working in the process industry and in the fields of hazardous area protection, especially Intrinsic safety. We are based in the North of England and serve all the UK and the Republic of Ireland .

Quality is important to our business because we value our customers.  
We strive to provide products and services which meet and even exceed their expectations.

We are committed to continuous improvement and have established a Quality Management System which provides a framework for measuring and improving our performance as well as Health, Safety and Environment issues.

We have the following systems and procedures in place to support us in our aim of total customer satisfaction and continuous improvement throughout our business:

- regular gathering and monitoring of customer feedback
- a customer complaints procedure
- training and development for our employees
- regular audit of our internal processes
- measurable quality objectives which reflect our business aims
- management reviews of audit results, customer feedback and complaints

Our internal procedures are reviewed regularly and are held in a Quality policy which is made available to all employees.

This policy is posted on the Company Notice Board and can also be found in the staff handbook.

Though the Managing Director has ultimate responsibility for Quality all employees have a responsibility within their own areas of work so helping to ensure that Quality is embedded within the whole of the company.

The policy review date is 01 September annually (last reviewed 01.09.16).

Signed: *Andrew Tither* (Andrew Tither - Managing Director)

Date: 01 September 2016.